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Students' Association



Congress 2019

November/December 2022 Edition

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What's Inside?

<u>Presidents Report - Flynn Swift</u>	4-5
<u>Win 1 of 3 AMH 2023 - PGA</u>	6
<u>Your pharmacy is a target for cybercriminals - FRED</u>	7
<u>Dispense PLUS - FRED</u>	8
<u>MIMS/Guild Intern of the Year Nominations</u>	9
<u>NEW EP - Your Pharmacy Career Podcast</u>	10
<u>The Gold Standard for Pharmacy</u>	11
<u>LocumCo</u>	12
<u>SHPA MM2022</u>	13-15
<u>PSA Student Membership</u>	16
<u>PSA Intern Training Program</u>	17
<u>Pharmaceutical Defence Limited Membership</u>	18
<u>The Pharmacy Guild: Vital Facts About Community Pharmacy</u>	19-21
<u>Glucogel</u>	22
<u>PSA Upcoming Events</u>	23

LINKS AVAILABLE WHEN THIS ICON APPEARS



President's Report

Dear NAPSA Member,

I hope you all had a fantastic Christmas and time off spent with family and friends. Congratulations to everyone on completing another year, I hope you all survived exam season! I would also like to congratulate all the graduates of 2022 and the interns turned pharmacists! I wish you all the best for your upcoming intern year and your future pharmacy careers.



Flynn Swift
2022/23 NAPSA National President

Over the past month NAPSA attended the Australasian Pharmaceutical Science Association (APSA) - Australasian Society of Clinical and Experimental Pharmacologists and Toxicologists (ASCEPT) Annual Conference and the Society of Hospital Pharmacists of Australia (SHPA) Medicines Management conference. It was amazing to see the amount of student research being presented at both these conferences. This was also a great opportunity to discuss ways to collaborate with the APSA and SHPA in order to provide for our members who have an interest in hospital careers and research.

NAPSA's National Pharmacy Student Survey (NPSS) officially came to a close last month. This information provided by you is crucial to NAPSA so thank you to everyone who completed the survey, we appreciate your time and feedback. The information you provide is not only highly valued by NAPSA but the topics that you rate as important are also taken on board by pharmacy's professional bodies. Congratulations to the winners of the annual NPSS competition, with the winners receiving prizes like a Nintendo Switch, Congress tickets, AMHs and much more! So stay tuned for the release of the survey results! The results from this survey help us to identify any issues, queries or concerns amongst students and give us an opportunity to implement positive change.

President's Report

Congress is less than a month away and we are especially thrilled to bring you a variety of education topics and workshop sessions. The Canberra Congress Organising Committee is busy preparing education sessions that focus on every area of pharmacy, from community, to rural, to hospital, to industry and everything in between and beyond. If you are attending or will be around Canberra during congress please keep an eye out for information regarding our Alumni event which will be held on Wednesday the 18th of January, this is an event that we would love to see and catch up with a large number of our NAPSA Alumni, if you have any questions regarding this event please contact alumni@napsa.org.au. To the delegates attending congress, you are in for a treat and for those unable to make it, follow along via our NAPSA Twitter, Instagram and Facebook.

The Pharmacy Guild of Australia's annual conference is the Australian Pharmacy Professional Conference and Trade Exhibition (APP), which will be held in the Gold Coast from March 23rd to 26th 2023. This is an event not to be missed by anyone in the pharmacy profession, whether you're a pharmacy assistant, technician, student, intern or pharmacist! Pharmacy students... keep an eye out on the NAPSA social media pages for a competition that we will be running where you could WIN tickets to APP 2023! The NAPSA team will be there, and we look forward to seeing you there too!

I hope you all enjoy the rest of your holidays, stay safe and look forward to a fantastic 2023 full of growth and new ventures. We'll see you in Canberra for NAPSA Congress 2023!

Flynn Swift

2022/23 NAPSA National President





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You could win 1 of 3 Australian Medicines Handbooks 2023

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FRED – Your pharmacy is a target for cybercriminals

The recent Optus data breach has thrust cyber security back into the national spotlight, with the impact devastating for both Optus and their customers. Even a few weeks on it is far from over, and the consequences are likely to see Australian laws surrounding a data breach strengthened and fines increased.

It is a timely reminder of the serious impact a data breach can have and that all businesses must do better in protecting customer data. Home Affairs Minister Clare O’Neil recently stated the Medibank breach had the potential to result in more serious harm to customers than Optus due to the nature of the health information stolen. This positions pharmacies at the same elevated risk.

What does this all mean for your pharmacy?

Every day we see alerts of pharmacy networks being scanned for vulnerabilities. Thousands of scans are running all day, every day looking for that one little opening to get into your network. And unfortunately, over the last month we have seen successful attacks on pharmacies increase.

If you have not yet invested in cyber security measures to protect your business and patient data, you must do so now. You are being targeted even if you do not realise it!



What cyber protection measures should your pharmacy take?

- Be aware of cyber security risks.
- How to spot phishing emails, malicious websites, and phone scams
- What to do if they suspect they have fallen victim
- Resources such as Have you been hacked? (Cyber.gov.au)
- Updating your software and IoT devices to the latest versions.
- Ensure your modem/router ports have secured access, are only opened when necessary, and closed when no longer required – your IT provider can help with this.

Written by Andrew McManus, GM Service Delivery, Fred IT Group

To read the full article [click here](#)



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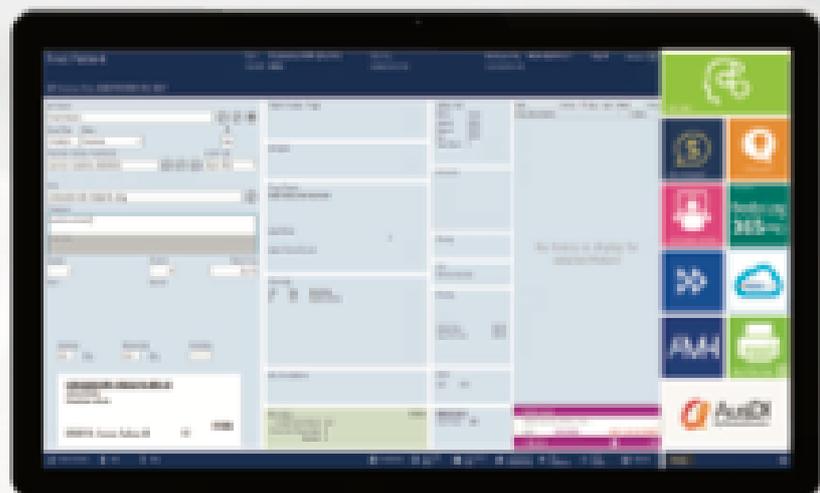
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SAFER

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NOMINATIONS NOW OPEN

MIMS/GUILD INTERN OF THE YEAR 2022



NOMINATE AN INTERN TODAY!

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Season 6, Episode 1 of Your Pharmacy Career Podcast

Season 6 Episode 1 - Chantelle Turner is a pharmacist, emotional intelligence practitioner, leadership coach and the founder of TURN Pharmacy Leadership, a leadership coaching business created by a pharmacist for pharmacists and people within our industry. Through her business, Chantelle fulfils her purpose of empowering pharmacists and key personnel to become game-changers in their lives, workplaces, and communities.

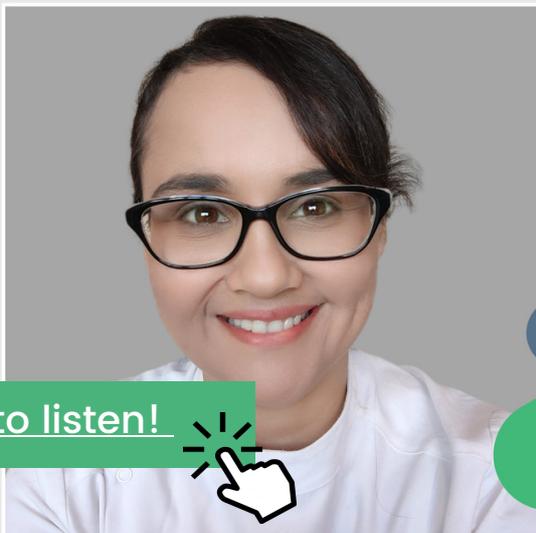
Chantelle has been described by her colleagues and clients as an inspiring and passionate leader who helps others fulfil their potential by seeing opportunities and perspectives that would not have otherwise been seen. The insight she brings is built from first-hand experience, long days and hard lessons learned, as well as a personal ongoing pursuit for growth and mastery.

Through her business values of trust, upskilling, reigniting and nurturing, she aims to bring everyone to the table to find common ground, growth and success for all and at the expense of no one.

You can find Chantelle Turner on [LinkedIn](#).

You can listen to the podcast on our [website](#) or via your favourite Podcast app.

YOUR PHARMACY CAREER PODCAST with Chantelle Turner



[Click here to listen!](#)





The Gold Standard for Pharmacy

Gold Cross represents both integrity and credibility in the pharmacy sector. All monies raised by Gold Cross assist The Pharmacy Guild of Australia in their advocacy work for community pharmacy, directly benefiting the health and wellbeing of all Australians. So by supporting the Gold Cross, Guild members can ensure there is a golden future for pharmacy in Australia.

The Gold Standard for Industry Partnerships

Gold Cross proudly partners with a range of endorsed companies, who are not only recognised as industry leaders, but are committed to improving the future of community pharmacy. By supporting these companies you are also helping support the Pharmacy Guild of Australia in their crucial advocacy work. Trusted by customers and industry alike, Gold Cross endorsed partnerships are worth their weight in gold.

The Gold Standard for Industry News

In The Know (ITK) is the official trade journal of the Pharmacy Guild of Australia. Across the printed magazine, website and weekly EDM, ITK curates credible, industry leading content to keep the industry in the know. Featuring direct communications from the Pharmacy Guild of Australia, news, member offers and deals, as well as continuing professional development modules, ITK is a gold mine of information.



Scan the QR code to find out more about our endorsed partners

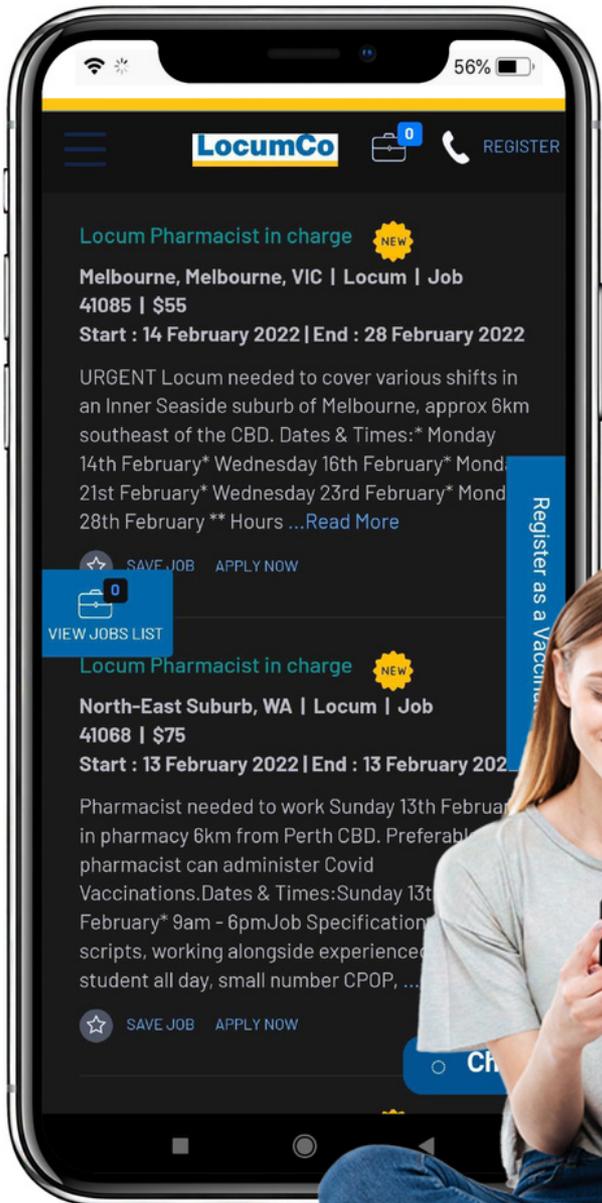


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MEDICINES MANAGEMENT 2022

CONFERENCE
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**RECONNECTED.
REDISCOVERED.
RESHAPED.
REINVIGORATED.
RECHARGED.**

**SHPA was finally back together as
MM2022 electrified Brisbane.**

After 1,110 long days, Australia's leading community of hospital pharmacists, technicians, peers, and supporters finally gathered to reconnect and rekindle in Brisbane over the first weekend in December.

Australia's largest scientific pharmacy conference was back!

SHPA's MM2022



“ Our frontiers are not what's ahead of us when restricting our view to our current lane, but what's possible when our expertise helps to advance the wider pharmacy freeway.

— SHPA President Tom Simpson

“ With boundaries of health care shifting and technology driving disruption, we can no longer describe our members and ourselves by where we work. What we can do is identify the values, attitudes, and qualities that we have in common.

— SHPA President Peter Fowler (2018–22)



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Shaylee Mills
2022 PSA Intern
of the Year

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The Pharmacy
Guild of Australia

Vital facts on community pharmacy

1



There are **5,875** community pharmacies in Australia¹

2

On average, every person visits a community pharmacy **18** times each year, in metropolitan, rural and remote locations².



3



Community pharmacies are the most frequently accessed and most accessible health destination, with over **462.6 million** individual patient visits annually and **2,135 pharmacies** open after-hours, including weekends³.

4



In 2021, under the PBS and RPBS, community pharmacies dispensed almost 218.3 million Government subsidised (Above Co-Pay) prescriptions⁴.

5



Pharmacists are one of the most trusted professions along with nurses and doctors. Public opinion surveys have shown that **84%** of adults trust the advice they receive from pharmacists⁵.

1. PBS Expenditure and Prescription Report

2. Pearson, D., De Iure, R. (2021) NAB Pharmacy Survey 2021. NAB. <https://business.nab.com.au/nab-australian-pharmacy-survey-2021-48091/>

3. GuildLink data

4. Department of Health, Date of Supply Report, downloaded 9 May 2022, Accessed at <https://www.pbs.gov.au/info/statistics/dos-and-dop/dos-and-dop>

5. <https://www.roymorgan.com/findings/7244-roy-morgan-image-of-professions-may-2017-201706051543>



6



In capital cities, **97%** of people have access to at least one pharmacy within 2.5 km radius, while in the rest of Australia **66%** of people are within 2.5 km of a pharmacy¹⁰.

7



More than **94%** of pharmacies nationwide have achieved quality accreditation⁷.

10



There have been over **94 million** electronic prescriptions issued for patients (original and pharmacy repeat prescriptions)⁸.

8



As of 30 June 2022, **99.9%** of PBS or RPBS prescriptions are now claimed electronically online⁹.

11

As of 30 September 2022, there were **35,173** registered pharmacists in Australia. **63.8%** of pharmacists are women; and about **58%** are under 40 years of age¹¹.



9

53% of patients say they use one pharmacy for everything or at least one category of product / service. **38%** of patients state they were driven by convenience of location⁶.



Vital facts on community pharmacy

6. CP 2025_Integrated Market Research Report 2018 –Orima Research

7. Quality Care Pharmacy Program

8. Australian Digital Health Agency, www.digitalhealth.gov.au, December 2022

9. <https://www.ssservicesaustralia.gov.au/annual-report-2021-22>, Page 68

10. The Pharmacy Guild of Australia 2020

11. Pharmacy Board of Australia Registrant Data, December 2022



12



Seven Community Pharmacy Agreements have been negotiated between the Government and the Guild, underpinning patient access to PBS medicines and professional services for over 30 years.

13

In 2019–20, **712,017** of all hospitalisations were classified as potentially preventable. Of these, **218,086** potentially preventable public hospitalisations and **61,812** private hospitalisations were due to chronic conditions (excluding diabetes). Medicines adherence is an important role for community pharmacists.¹³



14



Community pharmacies provide a national network of National Diabetes Services Scheme access points for the **1,471,761** Australians with diabetes registered with the NDSS¹⁵.

16



Pharmacies support public health initiatives such as Opioid Replacement Therapy and needle and syringe programs and participating in the Return of Unwanted Medicines Program improving social, economic and health outcomes.

15

Between July 2021 and June 2022 there were **15.8 million** dose



administration aids provided by community pharmacies to patients to assist them to remain living at home¹⁴.

17



Community Pharmacist-Led medication adherence interventions have improved adherence rates by **9.3%** and reduced health system costs by **\$1.9 billion**¹².

Vital facts on community pharmacy



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NATURAL
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vegetable colours

Vegan
Friendly

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PSA Upcoming Events OLDDD

For more information on any of the PSA's Upcoming Events, check out their website - <https://www.psa.org.au/networking-events/all-events/>

January 2023

VIC

24 - Victorian Opioid Pharmacotherapy Program Part 2 Workshop

February 2023

Various States

11 till 25 - Immunisation Practical Workshops

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